

Charlene Love, M.P.M



Charlene is a detailed oriented program director with extensive experience working with Fortune 100 companies as well as non-profit organizations and government agencies in project and process management as well as people development. She has proven experience in developing community and corporate partnerships to include collaboration with colleges and universities. She has the unique ability to bring process to chaos.

Charlene holds a Masters in Project Management from Keller Business School, a Bachelor of Arts in Political Science from Morgan State University and is a visiting professor with the department of Business Administration at several HBCUs.

She has 25 years experience in the telecommunications industry having worked for several Bell operating companies as well as AT&T.

Charlene has received numerous awards for achievement in sales and was among those named Who's Who in Black Atlanta by the Atlanta Business League. In addition to consulting, Charlene has been a franchise owner from 1989-2009, owning several automotive franchises which grossed over one million annually.

Charlene Love is the Managing Partner for TCH Consultants, a project management and sales training company. She brings her expertise as a Project Manager and Process Manager to the USGMG Team to successfully serve our clients.

As an expert Project Manager, Charlene effectively collaborates with multiple team leaders to gain efficiencies while simultaneously ensuring project success; conceptualizes, plans and implements detailed tasks for successful project implementation; sets up schedules, deadlines and establishes operating procedures; maintains smooth project workflows; recognizes business problems in order to develop and implement realistic solutions; continuously prioritizes multiple project tasks to enhance efficiency; and reviews strategies to increase quality results.

Charlene, in her role as Process Manager, efficiently translates conceptual ideas into relevant processes; optimizes all forms of communications to communicate effectively with all team members; creates clear and concise communication documents; enhances strategies to generate quality results; uses business development knowledge to constantly review processes to improve efficiencies; and consistently and continuously focuses on areas yielding the greatest return.